



pharmapod

a Think Research company

Driving excellence in medication safety, quality improvement, and data insights for pharmacies

About Pharmapod

Pharmapod is the leading global cloud-based Continuous Quality Improvement (CQI) solution, created by pharmacists for pharmacists.

Our technology is utilized globally by industry leaders, regulators, and national healthcare providers, **including 70% of pharmacies in Canada and 2,600 users in the US**, to drive data-driven innovation, safety, and quality improvements.

We specialize in medication incident management in pharmacies, post-acute and long-term care, and acute care. Our digital solutions empower pharmacy teams to proactively identify areas of risk to implement and track improvements over time.

- Global leader in pharmacy safety and a listed Patient Safety Organization in the United States
- Real-time anonymous and de-identified data that can be securely shared in state databases promoting shared learnings
- Award-winning user experience: fast professional onboarding, daily live customer service agents, regular training
- Secure cloud-based platform accessible on phone, laptop, or desktop
- Collaborative digital workflows for documentation, recording, case management, root cause analysis, and more

Pharmapod Platform Capabilities

INCIDENT MANAGEMENT

Access key insights into patient risks and real-time data – all with one click.

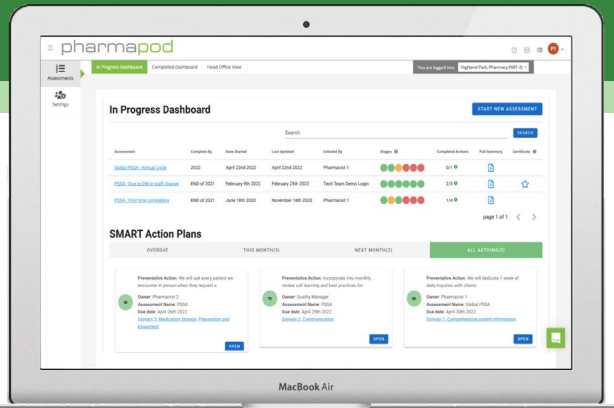
- Generate high-quality reports to meet all governance, management, and inspection needs
- Capture learnings while facilitating planning of preventative actions and demonstration of system improvement
- Consolidate quality and professional processes into a singular, intuitive cloud-based system
- Continuous Quality Improvement (CQI) tools built in the platform with document storage, collaboration capability and audit trails of all changes

SAFETY INSTITUTE PSO



Improve medication safety and focus on quality improvement work in a safe, legally-protected environment.

- Gain insight into underlying causes of harm to proactively make improvements
- Get expert feedback on interruption and error reduction, SALADs, high risk medications, and decimal point mistakes
- Ensure compliance with state CQI requirements
- Promote a 'Just Culture' of reporting to work on safety improvements without fear of litigation



INSIGHTS PRO/ANALYTICS

Powerful business intelligence for analytics and continuous quality improvement in pharmacy and long-term care.

- Comprehensive data analytics solution with 56 individual reports
- Advanced report generation with automated escalations
- Benchmark multiple facilities
- Reduces time spent analyzing data
- Improve operational efficiencies, data quality, and patient safety
- Advanced filtering ideal for long-term care and pharmacies

ASSESSMENTS

Improve patient safety and the quality of healthcare delivery with a seamless self-assessment tool.

- One easy dashboard view of assessments, action plans, follow-up activities, important dates, status tracking, and certificates of completion
- Manage multiple self-assessments concurrently
- Six safety domains covering all areas of pharmacy and patient safety
- Safety scores for benchmarking and continuous quality improvement
- Assessments made for your jurisdiction

STANDARD OPERATING PROCEDURES – DOCUMENT MANAGEMENT

Secure, fully digital document management to simplify incident reporting and reduce medication errors.

- Digital storage of policies and procedures
- Your data at your fingertips
- Quizzes to confirm learnings
- Easy collaboration for sharing and sign-offs

Let's Improve Patient Safety Together.

To find out more, visit pharmapodhq.com/ or email info@pharmapodhq.com



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