



# Driving excellence in medication safety, quality improvement, and data insights for pharmacies

## **About Pharmapod**

Pharmapod is the leading global cloud-based Continuous Quality Improvement (CQI) solution, created by pharmacists for pharmacists.

Our technology is utilized globally by industry leaders, regulators, and national healthcare providers, including 65% of pharmacies in Canada and 2,600 users in the US, to drive data-driven innovation, safety, and quality improvements.

We specialize in medication incident management in pharmacies, post-acute and long-term care, and acute care. Our digital solutions empower pharmacy teams to proactively identify areas of risk to implement and track improvements over time.

- Global leader in pharmacy safety and a listed Patient Safety Organization in the United States
- Real-time anonymous and de-identified data that can be securely shared in state databases promoting shared learnings
- Award-winning user experience: fast professional onboarding, daily live customer service agents, regular training
- Secure cloud-based platform accessible on phone, laptop, or desktop
- Collaborative digital workflows for documentation, recording, case management, root cause analysis, and more



## **Pharmapod Platform Capabilities**

#### INCIDENT MANAGEMENT

Access key insights into patient risks and real-time data – all with one click.

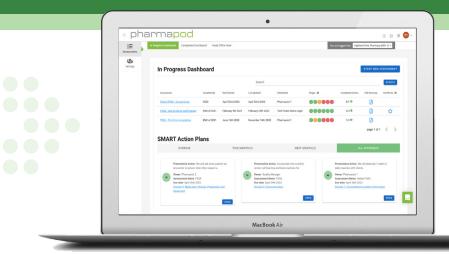
- Generate high-quality reports to meet all governance, management, and inspection needs
- Capture learnings while facilitating planning of preventative actions and demonstration of system improvement
- Consolidate quality and professional processes into a singular, intuitive cloud-based system
- Continuous Quality Improvement (CQI) tools built in the platform with document storage, collaboration capability and audit trails of all changes

## SAFETY INSTITUTE PSO



Improve medication safety and focus on quality improvement work in a safe, legally-protected environment.

- Gain insight into underlying causes of harmto pinpoint problems faster and proactively make improvements
- Get expert feedback on interruption and error reduction, sound-alike look-alike drugs, high risk medications, and decimal point mistakes
- Ensure compliance with state CQI requirements
- Promotes a 'Just Culture' of reporting and the security to work on safety improvements without fear of litigation



#### **ASSESSMENTS**

Improve patient safety and the quality of healthcare delivery with a seamless self-assessment tool.

- One easy dashboard view of assessments, action plans, follow-up activities, important dates, status tracking, and certificates of completion
- Manage multiple selfassessments concurrently
- Six safety domains covering all areas of pharmacy and patient safety
- Safety scores for benchmarking and continuous quality improvement
- Assessments made for your jurisdiction

### INSIGHTS PRO/ ANALYTICS

Powerful business intelligence for analytics and continuous quality improvement in pharmacy and long-term care.

- Comprehensive data analytics solution with 56 individual reports
- Advanced report generation with automated escalations
- Benchmark multiple facilities
- Reduces time spent analyzing data
- Improve operational efficiencies, data quality, and patient safety
- Advanced filtering ideal for long-term care and pharmacies

# STANDARD OPERATING PROCEDURES – DOCUMENT MANAGEMENT

Secure, fully digital document management to simplify incident reporting and reduce medication errors.

- Digital storage of policies and procedures
- Your data at your fingertips
- Quizzes to confirm learnings
- Easy collaboration for sharing and sign-offs

## Let's Improve Patient Safety Together.





