

# Pharmapod Safety Institute PSO

Enhance medication safety and focus on quality improvement work in a safe, legally-protected environment.



## What is a Patient Safety Organization?

Patient Safety Organizations (PSOs) are entities that work to improve patient safety and the quality of healthcare delivery in the United States.

Pharmapod's PSO aggregates and analyzes healthcare data and information (referred to as Patient Safety Work Product or PSWP) and provides valuable, anonymized feedback, enabling members to learn and make improvements as efficiently as possible.

## Why Pharmapod PSO?

Pharmapod's PSO is designed for pharmacies and is one of the only pharmacy-specific PSOs registered with the U.S. Federal Government Patient Safety Organization Program. We provide expert guidance to improve policies and systems related to medication safety.

### **More Data, Better Outcomes**

Standardize and aggregate data from medication errors and near-miss events to pinpoint process problems and support your Continuous Quality Improvement and Just Culture journeys.

### **Innovative, Cost-Effective Technology**

Pre-defined questions funnel users through incident & near-miss reporting, saving time while ensuring quality data collection and an array of standardized reports available for analysis.

### **Legal Protections, Expert Guidance**

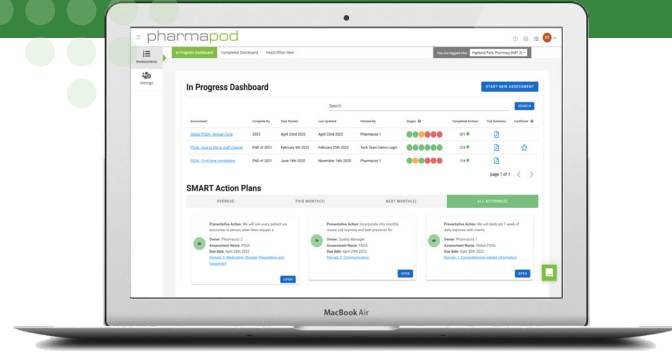
Enjoy federal protections against legal discovery of declared patient safety work product, plus guidance on how to respond if a request for patient safety work is received.

### **Dedicated Team, Regular Training**

Comprehensive onboarding with ongoing training and education.

## Benefits of Joining Pharmapod's PSO

- ✓ Improve patient safety.
- ✓ Gain insight into underlying causes of harm.
- ✓ Engage in patient safety and quality initiatives (process evaluation, root cause analysis, action plans, safe tables).
- ✓ Learn from others with access to data-driven reports, best practices and aggregated information.
- ✓ Ensure compliance if your state requires pharmacies to implement a CQI program to detect, identify, and prevent prescription errors.
- ✓ Comply with APhA guidelines on establishing a just culture approach to patient safety.



## Overview of Pharmapod PSO Membership Benefits

### Federal Protection

- Protection of your patient safety work products

### Legal Support

- Referral to legal services regarding litigation protected by the Patient Safety Act

### Patient Safety Evaluation System

- Incident management system
- Insights Pro
- Reporting – Pharmapod Safety Institute benchmark reports
- Document management system
- PSES policy and procedure template

### Onboarding

- Dedicated PSO contact
- Determination of authorized workforce
- Training of client PSO contact
- Workflow and product training
- PSO overview (Template, Pre-recorded webinar)

### Training and Education

- Annual confidentiality training & supporting materials (including recorded training session)
- PSWP training (Identification, Storage and management)
- Templates addressing appropriate responses to requests for PSWP
- Guidance on internal & external requests for PSWP
- Collaboration with patient safety experts for analysis and to improve analysis of PSWP
- Industry safety alerts developed by the Pharmapod Safety Institute
- Regular updates and communications on current industry issues, including recommendations for implementing patient safety and quality improvement activities
- PSO hosted Safe Table (1 per year)
- Safe Table Toolkit supporting client hosted Safe Table
- Training session for the provider member's PSO contact(s) to expertly lead a Safe Table for the member organization (1 per year)
- Access to SME provided educational offerings and webinars from industry leaders
- Culture of safety education, e.g., “just culture”

## Contact Us

To find out more or to book a demonstration, visit [pharmapodhq.com/](http://pharmapodhq.com/) or email [info@pharmapodhq.com](mailto:info@pharmapodhq.com)

## ABOUT PHARMAPOD

Pharmapod is the leading global cloud-based Incident Management & Continuous Quality Improvement (CQI) solution with more than 2600 users in the U.S.