

Patient Safety Organizations

Limit the risk of medication incidents by providing a safe place for you and your staff to report, aggregate, and analyze data around medication incidents and near misses.

About Pharmapod

Pharmapod is the global cloudbased, business intelligence (BI) tool for patient safety & clinical services. We specialize in medication incident management in pharmacy, specialty pharmacy, community, long-term care, and hospital settings. Pharmapod will increase the level of reporting, forming the basis for the industrywide improvements, enabling further development of pharmacy inspection and quality processes.

Pharmapod is a trusted safety provider, with more than 2600 users in the US. Federally listed as a Patient Safety Organization (PSO) in the United States, we follow specific legal processes which make us compliant with the Patient Safety and Quality Improvement Act of 2005 (PSQIA). The Pharmapod Safety Institute provides PSO members with knowledge and methods for improvement and a feedback system to evaluate quality of patient care.



Expert guidance to improve policies and systems related to medication safety

Pharmapod's PSO provides your pharmacy and staff with innovative, expert guidance on improving policies and systems related to medication safety in a safe and legally-protected environment and is the only PSO registered with the U.S. Federal Government Patient Safety Organization Program.

Benefits of Pharmapod PSO:

- Data-driven reports
- Opportunities to engage in additional patient safety and quality initiatives including process evaluation and improvement, RCAs and safe tables
- Our patient safety experts become an extension of your quality team, reducing the cost of resources and mitigating patient harm and risk for your organization
- Built by pharmacists for pharmacists

Why Pharmapod Patient Safety Organization

Our Patient Safety Organization is provided under the U.S. federally listed Pharmapod Safety Institute. Our vision and mission are to improve patient safety and the quality of healthcare delivery by pharmacies. The PSO aggregates and analyzes data and information (referred to as Patient Safety Work Product or PSWP) and provides valuable feedback that enables members to learn in the most efficient manner possible. The initiatives of the Pharmapod Safety Institute will provide our PSO members with knowledge and methods for improvement and a feedback system to allow them to evaluate their own quality of patient care.

Engage with Patient Safety & Clinical Experts

The Pharmapod Safety Institute offers the opportunity to engage with various patient safety and clinical experts who will work with member organizations in the collection, management, and analysis of information and provide feedback on topics such as:

- Reducing interruptions leads to reducing errors
- Reporting errors as a learning opportunity
- Just culture
- SALADs (Sound Alike Look Alike Drugs)
- High risk drugs – Opioids
- High risk drugs – Anticoagulants
- High risk drugs – Insulin
- Decimal point mistakes

Direct feedback to members in relation to trends from analysis of the anonymized aggregated data include notable findings as to:

- The most common drugs involved in Quality Related Events
- The stages in the dispensing process where most Quality Related Events are reported e.g. product selection, data entry, delivery etc
- Most common causes for events e.g. too busy, interruptions, information deficit etc.
- Contributory factors that led to quality related events, lack of training, communication issues etc.

This information is also compiled across the PSO to encourage shared learning amongst member organizations. Our experts will assist in the development and dissemination of shared learnings such as recommendations, protocols, or other information regarding best practices to minimize patient risk effectively in a culture of safety.

Contact Us

To find out more or to book a demonstration, visit pharmapodhq.com/ or email info@pharmapodhq.com

ABOUT PHARMAPOD

Pharmapod is the leading global cloud-based Incident Management & Continuous Quality Improvement (CQI) solution.